

## Class A Car Rental Extension

### Standard Terms and Conditions

If your vehicle as noted in the policy schedule is insured on a comprehensive basis with Car Rental included and paid for, and it is stolen or damaged, and subsequent to you having provided **BSG** with all necessary and required signed claim documentation we will, provided that you agree to comply with the terms and conditions of the car hire company and sign documentation required by the service provider, provide a courtesy motor vehicle on an unlimited mileage basis. The vehicle supplied will be an **1100cc or 1300cc Manual with no air-conditioning**, or similar entry level vehicle. Should you require an upgrade this can be arranged directly with the service provider and the charge for the upgrade will be for your account and must be paid directly to the service provider prior to the commencement of the rental. (No bakkie hire unless noted on policy and paid for)

Provided that:

- the order for the hire of the vehicle is authorised by the service provider.
- the period of the hire will commence:
  - In respect of theft the date the vehicle is stolen, and you having provided **BSG** with all signed claim documentation
  - In respect of accident – driveable the date the vehicle is handed over to the repairer
  - In respect of accident – not driveable the date of accident, and you having provided **BSG** with all signed claim documentation
- the period of hire will terminate:
  - In respect of theft the date the claim has been settled or 30 days after the commencement of hire, whichever is the sooner
  - In respect of accident on the day the vehicle is returned from the repairer or 30 days after the commencement of hire, whichever is the sooner
- Any costs incurred after the termination of the rental by the service provider will be invoiced to the insured directly and be for the insured's account.
- If the hired vehicle is damaged or stolen during the period of hire, the insured will be responsible for the first amount payable as stated in the hire contract. Should the claim be repudiated by the car rental company the insured will be liable for all costs.
- The courtesy vehicle must only be driven by the insured or drivers as nominated to the car rental company. The rental vehicle will not be insured for any other drivers except those nominated on the car rental agreement.
- The hired vehicle may only be driven within the Republic of South Africa.
- A valid driver's licence is required to collect the rental vehicle.
- The insured will be responsible for all traffic fines and related administration fees while driving the hired vehicle.
- The insured will be liable for any fuel deposit, (this can change as needed and requested by the service provider as fuel and toll costs escalate. This can be any amount from R750 to R1 750 depending from supplier to supplier that BSG appoints), delivery or collection costs in excess of a 25km radius from the car rental branch or any other costs charged by the car hire company unless agreed to in writing by the service provider prior to the commencement of the rental.
- A deposit to cover fuel and incidental costs will be required by the car rental company from the renter.
- The insured will sign all necessary documentation as required by the service provider.

### Insurer

Name: The Hollard Insurance Company Limited  
Physical Address: 22 Oxford Road, Parktown, Johannesburg, 2041  
Postal Address: P O Box 87419, Houghton, 2041  
Telephone: 011 351 5000  
Fax: 011 351 0691  
Services: Advice and Intermediary  
Categories: Personal and Commercial  
FSP Number: 17698  
E mail address: info@hollard.co.za  
Complaints: Direct your complaint to the above address or phone 011 351 5000

### Underwriting Manager

Name: BSG Short Term (Pty) Ltd  
Physical Address: 5 Nobel Street, Brandwag, Bloemfontein, 9301  
Postal Address: P O Box 12900, Brandhof, 9324  
Telephone: 051 407 0800  
Fax: 051 407 0890  
Services: Advice and Intermediary  
Categories: Personal and Commercial  
FSP Number: 26846  
E mail address: info@brokersg.co.za  
Complaints: Direct your complaint to the above address or phone 051 407 0800